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EVOLVING SCIENCE:
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# INNOVATIVE APPROACHES TO THE MANAGEMENT OF ORGANIZATIONS IN THE ERA OF DIGITALIZATION

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Digitalization today not only modernizes management tools but also changes the basic rules for the functioning of organizations. In a dynamic and technologically saturated competitive environment, traditional hierarchical models prove to be inert. Instead, there is a growing need for approaches that provide flexibility, facilitate rapid rethinking of business processes, strengthen customer focus, and foster an innovative organizational culture [1]. It is digital transformation that opens opportunities for such an update, setting new standards for productivity and quality of management decisions.

The challenges of the digital economy require constant adaptation of management to technological changes and the widespread use of big data analytics, artificial intelligence, cloud services, and integrated platforms [2, 3]. Innovative management approaches in these conditions serve a dual function: they enhance current efficiency while also forming long-term competitive advantages, thereby rebuilding the decision-making architecture and the logic of value creation.

Management in the digital age is acquiring new characteristics. Along with financial and tangible assets, data is becoming increasingly strategically important, and the ability to quickly transform it into actionable managerial knowledge is also becoming increasingly important. This strengthens the role of big data, machine learning, and artificial intelligence in strategizing, planning, and control: from prompt access to data sets and in-depth analytics to trend forecasting and decision support at all management levels. Hence, the emphasis is on data infrastructure, quality, and the ethics of its use, as well as on the analytical literacy of personnel [4].

At the same time, digitalization is transforming organizational structures: from rigid hierarchies, they are evolving to networked, cross-functional, and more "flat" configurations. Such structures shorten the decision-making cycle, increase sensitivity to environmental changes, and intensify internal innovation activity. The studies [5] confirm the effectiveness of agile management, design thinking, and project management in the digital environment, as well as the principles of open innovation, which form a circuit of continuous improvement and involve staff in co-authoring management decisions.

The technological foundation of these shifts is formed by cloud services and integrated information systems (CRM, ERP, BI), which ensure the integrity of processes and data availability regardless of place and time [2]. Their combination with digital financial instruments and new business models creates economies of scale,



accelerates communication, supports remote work, and fosters virtual teams. In practice, this means transitioning from disparate operations to a unified digital control loop, where data circulates seamlessly without delay or loss of context.

The new organizational culture is founded on readiness for change, entrepreneurship, openness to experimentation, and data-driven thinking, supported by the principle of lifelong learning [6]. The role of the manager is evolving accordingly: from a controller and coordinator to a change leader and facilitator of team interaction, who combines technological capabilities with market needs and synchronizes strategic and operational decisions. The experience of Ukrainian companies during periods of turbulence demonstrates that it is precisely such cultural shifts that enhance the resilience and adaptability of businesses.

As a result, the management of organizations goes beyond traditional models and appears as a multidimensional system that integrates technological, social, and economic factors. This opens up new horizons of development, but at the same time puts forward increased requirements for flexibility, rapid adaptation, and strategic vision. Accordingly, modern management practice is based on several innovative approaches (Table 1), which enable not only a timely response to the challenges of the digital economy but also the systematic formation of sustainable competitive advantages through technologies, methodologies, and new data-driven practices.

Table 1 Key Innovative Approaches to Organizational Management in the Age of Digitalization

Innovative approach	Essence	Expected result
Agile Management	Agile management focused on rapid adaptation to change, short	Increase decision-making speed, increase productivity, and staff
	planning cycles and team involvement	1
Design thinking	Creative problem-solving methodology based on a deep understanding of the client's needs	Development of innovative products and services, growth of customer focus
Open innovation	Use of external and internal ideas and resources for the development of the organization	Faster development, reduced costs for innovation, partnership and cooperation
Data-driven management	Management based on big data analysis, predictive analytics and digital indicators	Informed decisions, minimizing risks, increasing the efficiency of business processes
Artificial intelligence and digital platforms	Use of machine learning algorithms, process automation and integrated systems	Management automation, personalization of customer experience, strategic forecasting

Source: systematized by the author.

Digitalization radically transforms the paradigm of organizational management, causing a shift in emphasis from hierarchical structures to adaptive, flexible, and decentralized models. Digital technologies – in particular, big data analysis tools, artificial intelligence algorithms, and cloud services – play a leading role in this, which are key determinants of the next generation of managerial rationality. Data is becoming



a strategic asset that provides not only retrospective analytics but also the ability to predict the dynamics of the external environment.

Under such conditions, the importance of flat, horizontally oriented organizational structures that facilitate quick decision-making and effective cross-functional interaction is growing. In this context, innovative management practices that foster an environment of experimentation, adaptability, and high employee engagement are of particular importance.

At the same time, digital transformation is not limited to the technological dimension – it is accompanied by a shift in the role of managers and a change in organizational culture as a whole. A new generation manager is not only an administrator, but also a change agent and an innovation facilitator who builds trust, stimulates team autonomy, and supports a culture of continuous learning. Employees, in turn, acquire the status of full-fledged subjects of the management process, which contributes to the generation of new ideas, increased responsibility, and intensification of internal innovation dynamics.

In general, modern management appears as a holistic integrated system that synthesizes technological capabilities, innovative management tools, and data-centric thinking. Such a system not only allows organizations to respond to external challenges quickly but also to form sustainable competitive advantages in the high-turbulence global environment.

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